

On-Premises Server Installation Form

Please note that all fields marked with an **asterisk (*)** are required. The completed form can be submitted to sales@footfallcam.com

Contact Details		
User's Information *	Company Name	
	Email Address	
	Is existing user of portal?	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, please provide existing username: _____
Partner's Information <small>(ONLY applicable if the end user is associated to a reseller.)</small>	Company Name	
	Email Address	
	Reseller Portal Username	

On-Premises Server Configuration

Server Architecture		
Hosting Type *¹	<input type="checkbox"/> Type-A <input type="checkbox"/> Type-B	
Hosting Platform * <small>(Self-managed, Google Cloud, AWS, Azure, etc.)</small>	<input type="checkbox"/> Self-managed	<input type="checkbox"/> 3rd Party Please state the platform used (AWS, Azure, etc.): _____
Network *²	<input type="checkbox"/> Private / Closed Network <input type="checkbox"/> Public / Open Network	
Expected FootfallCam™ Device Count		

Note

¹ To understand the **differences between Type-A and Type-B on-premises server architecture**, kindly go to <https://www.footfallcam.com/people-counting/knowledge-base/chapter-1-software-installation/#1-2-on-premise-server-architecture> to learn more.

Please refer to <https://www.footfallcam.com/people-counting/knowledge-base/chapter-1-software-installation/#1-3-1-on-premise-servers-requirements> for the system requirements to deploy both Primary and Secondary Server.

² To understand the network requirements that allows FootfallCam™ Solution to be fully operational, kindly go to <https://www.footfallcam.com/people-counting/knowledge-base/chapter-1-software-installation/#1-3-2-on-premise-network-requirements> to learn more.

Primary Server Configuration		
Server Type *	<input type="checkbox"/> Physical Machine / Cloud <input type="checkbox"/> Virtual Machine (On-Premise)	
Server Specification	CPU * (Model / Core count / Clock speed)	
	System Memory (GB) *	
	Storage(s) * (With Drive Letter(s) indicated)	
	Operating System * (Version / Edition)	Windows Server _____
	SQL Server * (Version / Edition)	SQL Server _____
	IP Address (IPv4) *	
Remote Accessibility *	<input type="checkbox"/> Remote Desktop Connection <input type="checkbox"/> TeamViewer <input type="checkbox"/> Anydesk <input type="checkbox"/> Other, please specify: _____	
	Detailed Access Instruction ³ (Host Address, Username, Password, VPN Connection, Token Access, etc.)	

Note

³ You may choose to provide the detailed access instruction by emailing us at support@footfallcam.com. Please leave a note in the field to indicate that you'll send the access instruction via email.

Secondary Server Configuration		
Server Type *	<input type="checkbox"/> Physical Machine / Cloud	<input type="checkbox"/> Virtual Machine (On-Premise) <input type="checkbox"/> Virtual Machine (Hosted within Primary Server)
Server Specification	CPU * (Model / Core count / Clock speed)	
	System Memory (GB) *	
	Storage(s) * (With Drive Letter(s) indicated)	
	Operating System * (Version / Edition)	Ubuntu Server _____
	IP Address (IPv4) ⁴ *	

Note

⁴ **Hosting Secondary Server as Virtual Machine** (On-premise & hosted within Primary Server) must always have an **active external connection** outside the host. Primary Server must always be reachable to the Secondary Server.

Email Service Configuration

Email Service Configuration is available if end user considered to use preferred email service to send emails. (For example: Send Reports, Notifications, etc.)

Email Server Credentials (Optional) ⁵	
SMTP Server Address	
SMTP Port Number	
SMTP Authentication	<input type="checkbox"/> Yes <input type="checkbox"/> No
SMTP Username	
SMTP Password	
SMTP Sender Display Name / Email Address	
SMTP use SSL	<input type="checkbox"/> Yes <input type="checkbox"/> No

Note

⁵ If Email Server Credentials NOT provided, user MUST always fulfil the network requirements, detailed in <https://www.footfallcam.com/people-counting/knowledge-base/chapter-1-software-installation/#1-3-2-on-premise-network-requirements>.